

NOTICE ON THE ELECTRONIC SURVEILLANCE SYSTEM OPERATED BY NATIONAL TOLL PAYMENT SERVICES PLC. IN THE CUSTOMER AREA OF ITS CUSTOMER SERVICE OFFICES

Dear Customer,

The purpose of this notice – being an annex to the notice on the processing (protection) of personal data (hereinafter referred to as the “Privacy Notice”) for users of the customer service offices of NTPS Plc. (“the Company”), forming an integral part thereof – is to inform the customers of NTPS Plc. qualifying as data subjects about the data protection-related details of camera surveillance carried out in the Company’s customer service areas and the associated data processing activities of NTPS Plc. in a concise and transparent manner and using plain language, as prescribed by the GDPR.

The Company has installed **warning signs (pictograms)** in the monitored areas, indicating that cameras are being used.

By entering the customer service areas, customers give their consent to the processing of their personal data captured by the camera system in accordance with the Privacy Notice.

Rules applicable to the operation of the camera system

- The legal grounds for the application of the electronic surveillance system are set forth in Sections 30 and 31(1) of the Security Services Act.
- The Company shall use the surveillance system for the protection of life, bodily integrity and property.
- The tools and methods used by the Company in the course of its surveillance activities shall not prejudice human dignity and privacy.
- Pursuant to the Security Services Act – as a general rule – the Company shall store recordings captured by the cameras for three working days from the date of recording, unless they are used, and destroy them once such deadline expired. (Retaining recordings for a longer period of time – *i.e.* thirty or sixty days – shall only be permitted in cases described in Sections 31(3) and (4) of the Security Services Act.)
- Any individual, whose rights or legitimate interests are affected by the recordings, shall be entitled to request NTPS Plc. in writing to refrain from destroying such recordings by demonstrating their rights or legitimate interests within three working days – or thirty or sixty days, respectively – from the date of recording.
- The images captured by the electronic surveillance systems installed in the customer service offices of NTPS Plc. are recorded in secure (closed) server rooms of the respective sites.
- The Company shall hand over such recordings to third parties (*e.g.* the Police or Court) only in cases specified by the law. Recordings may only be reviewed in the event of suspected offences or crimes.

- The areas and premises surveilled by the Company are limited solely to those used by it, in accordance with the following table.
- No live images are captured in the customer service offices.
- The cameras in operation record images without sound.
- The Company does not operate hidden cameras and does not carry out surveillance in premises where such activities would infringe human dignity.
- The review of recordings shall be permitted solely to persons authorized to decide on the merits of the case based on such review.

| Position of the person authorized to review the recordings | Purpose of review | Intervals of review |
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| Head of Process Control and Management | suspicion of offences or crimes, occupational accidents | continuous |
| staff member responsible for Occupational Safety and Health | suspicion of offences or crimes, occupational accidents | continuous |
| Head of Sales Network Operations | suspicion of offences or crimes, verifying proper cash handling | continuous |
| Own Sales Manager | suspicion of offences or crimes, verifying proper cash handling | continuous |
| Head of Sales Team | suspicion of offences or crimes, verifying proper cash handling | continuous |
| Experts of the supervisory authority | suspicion of offences or crimes, verifying proper cash handling | continuous |

| Position and range of vision of the camera | Monitored area | Purpose of surveillance | Live or recorded surveillance |
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| Békéscsaba – customer area Camera No. 1 | customer area (customer service office) entrance | protection of life, bodily integrity and property | recorded |
| Békéscsaba – customer area Camera No. 2 | customer area | protection of life, bodily integrity and property | recorded |

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| Budaörs – customer area Camera No. 2 | customer area, entrance to the working area | protection of life, bodily integrity and property | recorded |
| Budaörs – customer area Camera No. 3 | customer area | protection of life, bodily integrity and property | recorded |
| Budaörs – customer area Camera No. 7 | customer area | protection of life, bodily integrity and property | recorded |
| Debrecen – customer area Camera No. 1 | customer area, employees' entrance | protection of life, bodily integrity and property | recorded |
| Debrecen – customer area Camera No. 2 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| South Pest – hall Camera No. 1 | hall, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| South Pest – customer area Camera No. 2 | customer area | protection of life, bodily integrity and property | recorded |
| South Pest – customer area Camera No. 3 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| South Pest – sales space Camera No. 5 | customer area | protection of life, bodily integrity and property | recorded |
| South Pest – sales space Camera No. 7 | customer area, entrance to the working area | protection of life, bodily integrity and property | recorded |
| Dunaújváros – customer area Camera No. 1 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Dunaújváros – sales space Camera No. 4 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Eszteregnye – customer area Camera No. 2 | customer area + entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Gyöngyös – customer area Camera No. 1 | customer area, employees' entrance | protection of life, bodily integrity and property | recorded |

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| Gyöngyös – customer area Camera No. 2 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for time-based toll, outdoor entrance area Camera No. 1 | outdoor parking, customer entrance to the container | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for time-based toll, customer area Camera No. 3 | customer area | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for time-based toll, customer area Camera No. 4 | customer area, customer entrance | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for time-based toll, side outdoor area Camera No. 13 | road, pavement, parking | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for distance-based toll, the area in front Camera No. 1 | the area in front of the entrance, customer entrance to the container | protection of life, bodily integrity and property | recorded |
| Hegyeshalom, container for distance-based toll, customer area Camera No. 3 | customer area | protection of property | recorded |
| Lajosmizse – sales space Camera No. 1 | customer area, customer entrance, checkout | protection of life, bodily integrity and property | recorded |
| Lajosmizse – sales space Camera No. 2 | customer area, customer entrance, checkout | protection of life, bodily integrity and property | recorded |
| Lébény – customer area Camera No. 1 | customer area, customer entrance | protection of life, bodily integrity and property | recorded |
| Miskolc – customer area | customer area, customer entrance | protection of life, bodily integrity and | recorded |

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| Camera No. 1 | | property | |
| Miskolc – customer area Camera No. 2 | customer area | protection of life, bodily integrity and property | recorded |
| M3, Km 12, entrance to the customer service office Camera No. 1 | the area in front of the customer service office + entrance | protection of life, bodily integrity and property | live surveillance, recorded |
| M3, Km 12, entrance to the customer service office Camera No. 3 | outside area of the customer service office | protection of life, bodily integrity and property | live surveillance, recorded |
| M3, Km 12, customer area of the customer service office Camera No. 12 | customer area, customer entrance | protection of life, bodily integrity and property | live surveillance, recorded |
| Nyíregyháza – customer area Camera No. 1 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Nyíregyháza – sales space Camera No. 4 | customer area, employees' entrance | protection of life, bodily integrity and property | recorded |
| Pécs – customer area Camera No. 1 | customer area, customer entrance | protection of life, bodily integrity and property | recorded |
| Rajka – customer area Camera No. 1 | customer area | protection of life, bodily integrity and property | recorded |
| Rajka – customer area Camera No. 2 | customer area | protection of life, bodily integrity and property | recorded |
| Szeged – customer area Camera No. 1 | customer area, customer entrance | protection of life, bodily integrity and property | recorded |
| Szeged – sales space Camera No. 4 | customer area | protection of life, bodily integrity and property | recorded |
| Székesfehérvár – customer area Camera No. 1 | customer area, employees' entrance | protection of life, bodily integrity and property | recorded |
| Székesfehérvár – | customer area, entrance | protection of | recorded |

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| customer area Camera No. 2 | to the customer service office | property | |
| Szolnok – customer area Camera No. 1 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Szolnok – customer area Camera No. 2 | customer area | protection of life, bodily integrity and property | recorded |
| Szombathely – customer area Camera No. 1 | customer area, entrance to the customer service office, employees’ entrance | protection of life, bodily integrity and property | recorded |
| Szombathely – customer area Camera No. 2 | customer area, entrance to the customer service office | protection of life, bodily integrity and property | recorded |
| Veszprém – customer area Camera No. 1 | customer area, entrance to the customer service office, employees’ entrance, sales space | protection of life, bodily integrity and property | recorded |

Place and date: Budapest, 6 September 2018

NTPS Plc.