



## **NOTICE ON THE ELECTRONIC SURVEILLANCE SYSTEM OPERATED BY NATIONAL TOLL PAYMENT SERVICES PLC. AT ITS REGISTERED OFFICE AND IN THE CUSTOMER AREA OF ITS CUSTOMER SERVICE OFFICES**

### **Dear Visitors and Customers,**

The purpose of this notice — an annex to the notice on the processing (protection) of personal data (hereinafter referred to as the “Privacy Notice”) for users of the customer service offices of NTPS Plc. (“the Company”) and persons visiting or working at the Company’s registered office (H-1134 Budapest, Váci út 45. Building B, hereinafter: “the Main Office”), forming an integral part thereof — is to inform the customers and visitors of NTPS Plc. qualifying as data subjects about the data protection-related details of camera surveillance carried out in the Company’s customer service areas and its Main Office and the associated data processing activities of NTPS Plc. in a concise and transparent manner and using plain language. (The customers of NTPS Plc. and the persons working at or visiting the Main Office are hereinafter collectively referred to as “the Data Subject(s)”.)

The Company has installed **warning signs (pictograms)** in the monitored areas, indicating that cameras are being used.

By entering the customer service areas and the Main Office, the Data Subjects shall consent to the processing of their personal data captured by the camera system in accordance with the Privacy Notice.

### **Rules applicable to the operation of the camera system**

- The legal basis for the application of the electronic surveillance system is legitimate interest under Article 6(1) point (f) of the GDPR and the interest pursuant to Section 5(1) point (c) of the Act CXII of 2011 on the Right to Informational Self-determination and on the Freedom of Information (“the Privacy Act”) (protection of the vital interests of the data subject or of another person, or the elimination or the prevention of a direct threat to the life, physical integrity or property of persons).
- The Company shall use the surveillance system for the protection of life, bodily integrity and property.
- The tools and methods used by the Company in the course of its surveillance activities shall not prejudice human dignity and privacy.
- The Company stores recordings captured by the cameras for 15 working days, thereafter the recording shall be destroyed, except where the data subject requests the blocking thereof.
  - The Data Subject may request blocking (restriction) of the recordings, it is sufficient to invoke his or her legitimate interest and there is no need to prove it. Turning to the authority is not the Data Subject’s only legitimate interest. The blocked recording may be stored beyond 30 days. If the Data Subject also requests a copy of the recording, he or she need not provide a reason therefor.
- The images captured by the electronic surveillance systems installed in the customer service offices of NTPS Plc. are recorded in secure (closed) server rooms of the respective sites.



- The Company shall hand over such recordings to third parties (e.g. the Police or Court) only in cases specified by the law. Recordings may only be reviewed in the event of suspected offences or crimes.
- The areas and premises surveilled by the Company are limited solely to those used by it, in accordance with the following table.
- No live images are captured in the customer service offices.
- The cameras in operation record images without sound.
- The Company does not operate hidden cameras and does not carry out surveillance in premises where such activities would infringe human dignity.

The review of recordings shall be permitted solely to persons authorized to decide on the merits of the case based on such review.

Position of the person authorized to review the recordings	Purpose of review	Intervals of review
Operations support and development director	suspicion of offences or crimes, occupational accidents	continuous
Occupational safety and health expert	suspicion of offences or crimes, occupational accidents	continuous

Position and range of vision of the camera	Monitored area	Purpose of surveillance	Live or recorded surveillance
Békéscsaba — customer area Camera No. 1	customer area (customer service office) entrance	protection of life, bodily integrity and property	recorded
Békéscsaba — customer area Camera No. 2	customer area	protection of life, bodily integrity and property	recorded
Békéscsaba — sales area Camera No. 3	checkout	protection of property	recorded
Békéscsaba — sales area Camera No. 4	checkout	protection of property	recorded
Békéscsaba — safe Camera No. 5	safe	protection of property	recorded
Békéscsaba — garage Camera No. 6	garage entrance	protection of life, bodily integrity and property	recorded
Békéscsaba — back wall of building Camera No. 7	mobile garage entrance	protection of life, bodily integrity and property	recorded
Budapest (Újbuda) customer area Camera No. 1	checkout	protection of property	recorded
Budapest (Újbuda) customer area Camera No. 2	checkout	protection of property	recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Budapest (Újbuda) customer area Camera No. 3	checkout	protection of property	recorded
Budapest (Újbuda) customer area Camera No. 4	checkout	protection of property	recorded
Budapest (Újbuda) customer area Camera No. 5	customer area entrance	protection of life, bodily integrity and property	recorded
Budapest (Újbuda) customer area Camera No. 6	customer area entrance	protection of life, bodily integrity and property	recorded
Budapest (Újbuda) safe room Camera No. 7	rear entrance	protection of property	recorded
Budapest (Újbuda) safe room Camera No. 8	safe	protection of property	recorded
Budapest — Váci út centre level -1 lift foyer area	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre level 0 lift foyer area	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 0 archive entry hall	archive entry hall, entrance	protection of property	live surveillance, recorded
Budapest — Váci út centre Level 1 gate hall	entrance hall	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 1 gate hall	entrance hall	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 4 lift foyer area	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 4	IT entrance, hall	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 4 corridor	corridor	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 5 lift foyer area	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 5 left corridor	exiting the lift on the left hand side corridor, to office 502	protection of life, bodily integrity and property	live surveillance, recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Budapest — Váci út centre Level 5 left corridor	exiting the lift on the left hand side corridor, from office 515 to 508	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 5 right corridor	exiting the lift on the right hand side corridor, to office 528	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 5 right corridor	exiting the lift on right hand side corridor, from office 521 to 525	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 6 corridor	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 6 lift foyer area	exiting the lift on the right hand side corridor, to office 624	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 6 corridor	exiting the lift on right hand side corridor, from office 625 to 629	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 6 corridor	exiting the lift on the left hand side corridor, from office 611 to 619	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 6 corridor	exiting the lift on the left hand side corridor, from office 619 to 612	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 7 lift foyer area	lift foyer area	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 7 corridor	corridor, between the reception and office 705	protection of life, bodily integrity and property	live surveillance, recorded
Budapest — Váci út centre Level 7 corridor	corridor, from office 708 to 711	protection of life, bodily integrity and property	live surveillance, recorded
Debrecen — customer area Camera No. 1	customer area, employees' entrance	protection of life, bodily integrity and property	recorded
Debrecen — customer area Camera No. 2	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Debrecen — sales area Camera No. 3	checkout	protection of property	recorded
Debrecen — sales area Camera No. 4	checkout	protection of property	recorded
Debrecen — warehouse Camera No. 5	warehouse, safe	protection of property	recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
South Pest — hall Camera No. 1	hall, entrance to the customer service office	protection of life, bodily integrity and property	recorded
South Pest — customer area Camera No. 2	customer area	protection of life, bodily integrity and property	recorded
South Pest — customer area Camera No. 3	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
South Pest — sales area Camera No. 4	checkout	protection of property	recorded
South Pest — sales area Camera No. 5	customer area	protection of life, bodily integrity and property	recorded
South Pest — sales area Camera No. 6	checkout	protection of property	recorded
South Pest — sales area Camera No. 7	customer area, entrance to the working area	protection of life, bodily integrity and property	recorded
South-Pest floor — stairs Camera No. 8	stairs	protection of life, bodily integrity and property	recorded
Dunaújváros — customer area Camera No. 1	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Dunaújváros — sales area Camera No. 2	checkout	protection of property	recorded
Dunaújváros — sales area Camera No. 3	checkout	protection of property	recorded
Dunaújváros — sales area Camera No. 4	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Dunaújváros — office Camera No. 5	office, employee entrance	protection of life, bodily integrity and property	recorded
Dunaújváros customer service office outside side-wall Camera No. 6	mobile garage entrance + back entrance	protection of life, bodily integrity and property	recorded
Eszteregnye — APM corridor Camera No. 1	entrance to the customer service office	protection of life, bodily integrity and property	recorded
Eszteregnye — customer area Camera No. 2	customer area + entrance to the customer service office	protection of life, bodily integrity and property	recorded
Eszteregnye — sales area Camera No. 3	checkout	protection of property	recorded
Eszteregnye — sales area Camera No. 4	checkout	protection of property	recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Eszteregnye — sales area Camera No. 5	safe	protection of property	recorded
Gyöngyös — sales area Camera No. 1	customer service office sales area, side door, safe room	protection of life, bodily integrity and property	recorded
Gyöngyös – customer area Camera No. 2	entrance to the customer service office	protection of life, bodily integrity and property	recorded
Gyöngyös — sales area Camera No. 3	checkout	protection of property	recorded
Gyöngyös — sales area Camera No. 4	checkout	protection of property	recorded
Gyöngyös – customer area Camera No. 5	customer area	protection of life, bodily integrity and property	recorded
Gyöngyös non-ground-floor Camera No. 6	corridor	protection of property	recorded
Gyöngyös non-ground-floor Camera No. 7	corridor	protection of property	recorded
Gyöngyös non-ground-floor Camera No. 8	stairwell entry, smoke extraction window	protection of property	recorded
Lajosmizse — sales area Camera No. 1	customer area, customer entrance, checkout	protection of life, bodily integrity and property	recorded
Lajosmizse — sales area Camera No. 2	customer area, customer entrance, checkout	protection of life, bodily integrity and property	recorded
Lajosmizse — kitchen Camera No. 3	safe	protection of property	recorded
Lébény — customer area Camera No. 1	customer area, customer entrance	protection of life, bodily integrity and property	recorded
Lébény — sales area Camera No. 2	checkout	protection of property	recorded
Lébény — sales area Camera No. 3	checkout	protection of property	recorded
Lébény — sales area Camera No. 4	safe	protection of property	recorded
Miskolc — customer area Camera No. 1	customer area, customer entrance	protection of life, bodily integrity and property	recorded
Miskolc — customer area Camera No. 2	customer area	protection of life, bodily integrity and property	recorded
Miskolc — sales area Camera No. 3	checkout	protection of property	recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Miskolc — sales area Camera No. 4	checkout	protection of property	recorded
Miskolc — corridor Camera No. 5	corridor, safe room entrance	protection of property	recorded
M3, km 12 — entrance to the customer service office Camera No. 1	area directly in front of the customer service office entrance	protection of life, bodily integrity and property	live surveillance, recorded
M3, km 12 — entrance to the customer service office Camera No. 2	customer service office, entrance door	protection of life, bodily integrity and property	live surveillance, recorded
M3, Km 12, entrance to the customer service office Camera No. 3	checkout	protection of property	live surveillance, recorded
M3 km 12 — entrance to the customer service office Camera No. 4	checkout	protection of property	live surveillance, recorded
M3 km 12 — corridor of customer service office Camera No. 5	checkout	protection of property	live surveillance, recorded
M3 km 12 — corridor of customer service office Camera No. 6	checkout	protection of property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 7	working area entrance door+corridor	protection of life, bodily integrity and property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 8	stairwell	protection of life, bodily integrity and property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 10	East-side windows/ doors	protection of property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 11	ventilation equipment/ machinery	protection of property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 12	aggregator+container storage	protection of property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 13	container storage	protection of property	live surveillance, recorded
M3 km 12 — sales area of customer service office Camera No. 14	South-side windows/ doors	protection of property	live surveillance, recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
M3 km 12 — customer area of the customer service office Camera No. 16	sales area, entrance door	protection of life, bodily integrity and property	live surveillance, recorded
M3 km 12 — customer area of the customer service office Camera No. 17	customer area, folding screen temporary storage	protection of life, bodily integrity and property	live surveillance, recorded
Nyíregyháza — customer area Camera No. 1	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Nyíregyháza — sales area Camera No. 2	checkout	protection of property	recorded
Nyíregyháza — sales area Camera No. 3	checkout	protection of property	recorded
Nyíregyháza — sales area Camera No. 4	customer area, employees' entrance	protection of life, bodily integrity and property	recorded
Nyíregyháza — safe room Camera No. 5	safe	protection of property	recorded
Pécs — customer area Camera No. 1	customer area, customer entrance	protection of life, bodily integrity and property	recorded
Pécs — sales area Camera No. 2	checkout	protection of property	recorded
Pécs — sales area Camera No. 3	checkout	protection of property	recorded
Pécs — sales area Camera No. 4	sales area, safe	protection of life, bodily integrity and property	recorded
Pécs — sales area Camera No. 5	safe	protection of property	recorded
Szeged — customer area Camera No. 1	customer area, customer entrance	protection of life, bodily integrity and property	recorded
Szeged — sales area Camera No. 2	checkout	protection of property	recorded
Szeged — safe Camera No. 3	safe	protection of property	recorded
Szeged customer area Camera No. 4	entrance	protection of life, bodily integrity and property	recorded
Szeged — office Camera No. 5	rear entrance	protection of life, bodily integrity and property	recorded
Szeged — sales area Camera No. 6	checkout	protection of property	recorded





<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Székesfehérvár — sales area Camera No. 1	checkout	protection of property	recorded
Székesfehérvár — sales area Camera No. 2	checkout	protection of property	recorded
Székesfehérvár — sales area Camera No. 3	checkout	protection of property	recorded
Székesfehérvár — customer area Camera No. 4	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Székesfehérvár — sales area Camera No. 5	sales area, corridor entrance	protection of life, bodily integrity and property	recorded
Székesfehérvár — safe Camera No. 6	safe	protection of property	recorded
Székesfehérvár office building main entrance Camera No. 7	office building main entrance, customer service office rear entrance	protection of life, bodily integrity and property	recorded
Szolnok — customer area Camera No. 1	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Szolnok — customer area Camera No. 2	customer area	protection of life, bodily integrity and property	recorded
Szolnok — sales area Camera No. 3	checkout	protection of property	recorded
Szolnok — sales area Camera No. 4	checkout	protection of property	recorded
Szolnok — office Camera No. 5	safe	protection of property	recorded
Szolnok — kitchen Camera No. 6	employee entrance	protection of life, bodily integrity and property	recorded
Szombathely — customer area Camera No. 1	customer area, customer service entrance, employee entrance	protection of life, bodily integrity and property	recorded
Szombathely — customer area Camera No. 2	customer area, entrance to the customer service office	protection of life, bodily integrity and property	recorded
Szombathely — sales area Camera No. 3	checkout	protection of property	recorded
Szombathely — sales area Camera No. 4	checkout	protection of property	recorded



<b>Position and range of vision of the camera</b>	<b>Monitored area</b>	<b>Purpose of surveillance</b>	<b>Live or recorded surveillance</b>
Szombathely — parking lot Camera No. 5	parking lot	protection of life, bodily integrity and property	recorded
Szombathely — sales area Camera No. 6	safe	protection of property	recorded
Veszprém — customer area Camera No. 1	customer area, customer service entrance, employee entrance, sales area	protection of life, bodily integrity and property	recorded
Veszprém — sales area Camera No. 2	checkout	protection of property	recorded
Veszprém — sales area Camera No. 3	checkout	protection of property	recorded
Veszprém — sales area Camera No. 4	sales area window, warehouse entrance	protection of life, bodily integrity and property	recorded
Veszprém — office Camera No. 5	safe	protection of property	recorded

NTPS Plc performs data processing at the customer service office of NTPS Plc located at H-1075 Budapest, Rumbach Sebestyén u. 19-21. ("Rumbach Center") exclusively through the camera operated by NTPS Plc to monitor the cash management by the NTPS Plc's customer service employees. This camera only surveillances the cash register for the purpose of protection of property, in a fixed manner. This notice is applicable in respect of this camera accordingly. The operator and data controller of the other cameras installed in the customer service area at Rumbach Center is BKÜ Zrt. which can provide further information on all data processing carried out by it.

Budapest, 19 March 2021

**NTPS Plc.**