



NOTICE ON THE PROCESSING OF PERSONAL DATA FOR USERS PURCHASING E-VIGNETTES ON [HTTP://WWW.TOLL-CHARGE.HU](http://www.toll-charge.hu)

Dear User,

The purpose of this notice is to provide you with sufficiently detailed and clear information regarding the **data processing** (hereinafter: “**Data Processing**”) of the **personal data of the users** (hereinafter: “**Users**”) registered on the **Data Sheet** on the **online customer service interface** (hereinafter: “**electronic customer service**”) of the **National Toll Payment Services Plc.** (hereinafter: “**NTPS Plc.**” or “**Company**”) for making purchases in the time-based road use system (hereinafter referred to as the “**HD system**” or “**e-vignette system**”) under the menu item www.toll-charge.hu/e-vignette/online_purchasing/registration with regards to the authorised service, toll enforcement, technical, economic, controlling, communication and marketing staff of NTPS Plc.

I. Legal background:

NTPS Plc. also provides toll collection services for the Hungarian State in the context of the TT and e-vignette system by means of statutory designation and authorisation. In this regard, NTPS Plc. is authorised to sell the e-vignette directly to the user (the purchaser of the road use authorisation). NTPS Plc. performs these sales activities at its own points of sale at certain points of the country border, and also via their electronic customer service where customers (users) can purchase road use authorisation after registration.

Considering that the electronic customer service interface allows for the purchase of e-vignettes only after registration, which required the customer to provide personal data, NTPS Plc. is required to comply with the provisions of Act CXII of 2011 on informational self-determination and the freedom of information (Privacy Act), as well as REGULATION (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), Act CVIII of 2001 on certain aspects of electronic commerce services and information society services (E-Commerce Act) and any other relevant civil law regulations in effect.

II. Basic terminology of privacy law:

Personal data means any information relating to an identified or identifiable natural person (“data subject”); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Data Processing means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.



III. Scope, legal basis, purpose and duration of data processing, persons involved in Data Processing:

Description of personal data	Purpose of data processing	Legal basis for data processing	Duration of data processing
email address (when logging into electronic customer service)	the creation, definition, modification, and performance monitoring of the contract on e-vignette sales, the billing of the charges arising therefrom, and the enforcement of related claims and the availability of data that is technically indispensable for providing the service (Article 13/A Paragraphs (1)-(2) of the E-Commerce Act (Act CVIII of 2001)).	The express consent given by the User during Registration (by checking the appropriate checkbox) and the voluntary entry of the data during Registration	the general limitation period stipulated in civil law from the termination of the online e-vignette sale contract
password (when logging into the electronic customer service)	the availability of data that is technically indispensable for providing the service (Article 13/A (2) of the E-Commerce Act)	The express consent given by the User during Registration (by checking the appropriate checkbox) and the voluntary entry of the data during Registration	
registration number	the creation of a contract for the sale of online e-vignettes, and the specification of its contents (Article 13/A (1) of the E-Commerce Act),	The express consent given by the User during Registration (by checking the appropriate checkbox) and the voluntary entry of the data during Registration	
natural person buyer's name (billing data)	the creation, definition, modification, and performance monitoring of the contract on e-vignette sales, the billing of the charges arising therefrom, and the enforcement of related claims (Article 13/A (1) of the E-Commerce Act)	The express consent given by the User during Registration (by checking the appropriate checkbox) and the voluntary entry of the data during Registration	
the natural person buyer's billing address	the creation, definition, modification, and performance monitoring of the contract on e-vignette sales, the billing of the charges arising therefrom, and the enforcement of related claims (Article 13/A (1) of the E-Commerce Act)	The express consent given by the User during Registration (by checking the appropriate checkbox) and the voluntary entry of the data during Registration	



NTPS Plc. does not require a data processor during Data Processing.

NTPS Plc. will not forward any of the aforementioned personal data to a third party.

IV. Rights of the data subject (User) related to data processing:

You have the following rights and enforcement options regarding data processing:

1. **Right to information.** Pursuant to Article 15(1) of the GDPR, you may request information concerning the personal data processed by NTPS Plc. In this event, NTPS Plc. sends the following information to the address (e-mail, postal address) specified by you:
 - your personal data processed;
 - the purpose of data processing;
 - the duration of data processing;
 - your rights regarding data processing;
 - the right to file a complaint addressed to the National Authority for Data Protection and Freedom of Information.

Please send your request for information via registered or receipt mail addressed to NTPS Plc. (address: H-1380 Budapest, Pf.: 1170) or by e-mail to our customer service at ugyfel@nemzetiutdij.hu.

2. **Right to request a copy.** Pursuant to Article 15(3) and (4) of the GDPR, you may request a copy of your personal data processed by NTPS Plc. In this event, NTPS Plc. sends your personal data processed by it to the address (e-mail, postal address) specified by you.
3. **Right to rectification.** Pursuant to Article 16 of the GDPR, we will amend and rectify your personal data at your request.
4. **Right to erasure.** In compliance with Article 17 (1) of the GDPR, you may request that we erase your publicly disclosed personal data if it is processed with your consent.
5. **Right to restriction.** You may request the restriction of data processing in the following cases:
 - if you contest the accuracy of the personal data, we will restrict their processing until NTPS Plc. verifies their accuracy;
 - the data processing is unlawful, and you oppose the erasure of the personal data and request the restriction of their use instead;
 - NTPS Plc. no longer needs the personal data, but they are required by you for the establishment, exercise or defence of your legal interests;

In your request for the restriction of data processing, you will also need to specify the reason for the request.

NTPS Plc. will honour your request for the restriction of data processing by storing your personal data separately from all other personal data. For instance, if stored electronically, they will be saved to external media, while paper-based files will be stored in separate folders.

6. **Common rules for the exercise of rights.** NTPS Plc. will act upon your request within a month. This deadline may be extended by a maximum of two months.

If your request is denied, NTPS Plc. will inform you, within one month of the receipt of your request, about the reasons for such denial and about your ability to file a complaint with the Authority and to seek judicial remedy.



If NTPS Plc. has reasonable doubts concerning the identity of the natural person making the request, it reserves the right to request the additional information necessary to verify the identity of the data subject. Such instances include in particular if the data subject makes use of his right to request a copy, in which case it is appropriate for NTPS Plc. to ascertain that the request originates from the authorised person.

V. Enforcement options

If you believe that NTPS Plc.'s data processing is not in compliance with legal requirements, you may initiate proceedings with the National Authority for Data Protection and Freedom of Information (mailing address: H-1363 Budapest, Pf. 9., e-mail: ugyfelszolgalat@naih.hu).

Furthermore, you have the right to initiate court proceedings regarding the data processing practices of NTPS Plc. You may initiate such proceedings, at your discretion, at the court competent at your place of residence or place of stay.

Place and date: Budapest, November 13, 2020

National Toll Payment Services Plc.